

Date:

Dear Colleague,

Thank you for your interest in making a referral to the Safer Families Service. Acceptance of any referral depends on eligibility and vacancies.

Accordingly, we enclose a referral package. This package includes the following:

- Referral form
- Risk criteria and guidelines
- Information brochures for professional providers
- Information Sheets for clients

Broadly the entry criteria for our intensive, long term family support programme is as follows:

- Pregnant women must be at least 24 weeks pregnant with the intention of parenting the new baby
- Clients must fit the referral criteria provided
- Clients must be prepared to receive a Social Worker in their own home
- Post birth referrals considered on a case by case basis

The enclosed risk criteria and guidelines have been developed to ensure that only **high risk** clients receive our services. If you need assistance with the form and the scoring system please contact Bill Pringle, Clinical Service Manager and he will be happy to assist you.

Fax or post the referral to us and we will attend to it immediately. If you are able to scan signatures, feel free to e mail the completed forms.

The Family Help Trust was set up to work with those clients who have multiple problems, and for this reason field staff have relatively small caseloads. A family can continue to receive our support up until the enrolled child reaches school age.

If we do not currently have a vacancy we will inform you as to the expected waiting time. On principle we only keep a small waiting list.

Yours sincerely.

Libby Robins Director